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Memorandum

TO : Belle O'Brien, Chief, Consumer Assistance Office DATE: September 21, 1979

194

FROM : Commissioner James H. Quello

SUBJECT: Commendation

Congratulations on an outstanding job of planning and conducting the FCC public participation workshops in Detroit.

From my personal observations and the many favorable comments I heard from participants, the sessions were very well received and educated the public on how to participate in Commission proceedings in an officially valid, meaningful and effective way.

You personally set the constructive tone in the morning session with your well-articulated, knowledgeable explanation of FCC major issues.

Your well-informed staff also should be commended on the professional, capable manner they answered questions and conducted an open exchange of various conflicting viewpoints.

You overcame the initial misgivings of public and industry alike and reflected credit on the FCC and its efforts to develop better informed, responsible public participation.

James H. Quello

cc: Chairman Ferris 🗸 Frank Lloyd



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