

FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

OFFICE OF COMMISSIONER
JAMES H. QUELLO

June 30, 1992

PERSONAL

Bernard Agache, Managing Director
Century Plaza Hotel
2025 Avenue of the Stars
Los Angeles, CA 90067

Dear Mr. Agache,

The general room courtesy and especially the emergency medical service at the Los Angeles Century Plaza was outstanding during my stay there June 21-26.

I particularly want to commend your hotel doctor, Dr. Salvatore Latteri for his diligence, skill and concern during a painful accident. His initial emergency diagnosis was right on target. He personally arranged for immediate admittance at the Westside Hospital emergency room. He directed and supervised diagnosis (X-ray and CAT-scan), arranged for examination by a well qualified specialist at 1 AM and stayed at the hospital until 2 AM with my wife and our concerned earlier host, Jamie Kellner, President of the Fox Broadcast Network.

Dr. Latteri was and stayed in charge -- a great comfort to us. He promptly prescribed treatment and medicine. (I suffered a fractured nose, and possible hairline fracture of the forehead.)

Congratulations on having an assertive, highly qualified, take-charge hotel Doctor. He was a great comfort during my period of emergency, pain and treatment from 9 PM to 2 AM.

The Century Plaza is in all respects truly a superb hotel.

Gratefully,

James H. Quello
James H. Quello

bcc: Dr. Salvatore Latteri

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